

Zlite - Refund & Cancellation Policy

- You can ask our agents to deactivate your account anytime.
- Post-deactivating your account, you may still receive invoices for those shipments which were not billed earlier or for which there are changes in the shipping details and the same shall be payable if in case not paid in advance.
- For cancellation/return of order, reach out to the seller directly. For any concerns, please reach out to Zlite support for assistance.
- Subscription charges paid shall not be refunded in any case.
- Any dispute related to service and credit/debit notes or refunds shall be settled in the wallet only.
- We reserve the right to modify the terms and conditions of services and the privacy policy at any time and the same shall be notified.
- In case it is found that you/the user is involved in any fraudulent activities involving Zlite services, then your account may be put on hold or can be deactivated unless satisfactory reasons are provided.